**A.L. Blair Construction Ltd.**

**Accessibility Policy & Procedures**

A L Blair Construction Ltd. has a policy of providing all our customers with our goods and services in a way that promotes independence, dignity, integration and equality of opportunity, as outlined by the OADA and the requirements of the Accessible Customer Service Regulations as passed in 2008 by the province of Ontario.

We are committed to communicating with individuals with disabilities in a way that takes into account the person’s disability.

We welcome people with disabilities to be accompanied by their support persons and make every effort to treat them with respect and dignity.

In the event that admission event is held at A.L Blair Construction Ltd. we will not charge the support person an admission fee.

Our staff has been trained and been made aware on the approved methods and policies as per the Accessibility Act and have also been provided a Word with Dignity sheet to better address and respect people with disabilities both visible and non-visible.

Should any of our Staff at A L Blair Construction Ltd. not provide our goods and services to all people with disabilities in a dignified and respectful manner we ask that you please inform our company as soon as possible so we may address the issue. Please forward all your concerns to our representative Taylor Metcalfe @ 613-662-5098

All our customers deserve to be treated in a dignified and respectful manner and we are committed to delivering our goods and services to all the people of our community.